



TenStep Supplemental Paper

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Learning Technology

Today's knowledge-based economy has made educating the workforce a top priority for most organizations. Changing technology is changing products and processes overnight. This unprecedented pace of change is creating skill gaps, which has increased the need for training that keeps pace with changing technology.

For many organizations, the advent of Internet and Intranet-based training has presented an opportunity to disseminate knowledge at top speed. Computer-based training (CBT) and Web-based training (WBT) are being increasingly used as tools to educate employees and to build intellects in the organization.

The collaborative training methodology that includes CBT and WBT provides instant distribution and allows the learners to learn through informal interaction with peers and instructors, which is not possible in other media of training.

With technology changing so much every day, the integration of formal training and collaboration is proving to be very profitable for organizations. Collaborative learning technologies also present an opportunity to generate and capture new knowledge, rather than just disseminating existing knowledge within the organization.